G.R.C. in the Digital Age

Speaking to the Board of Directors in the new Digital Age

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Our Conference Statement

Organisations need to understand and respond to challenges deriving from **embedding technology** in the way they perform their business. Irrespective of the size and type of your organisation, you need to manage **an overwhelming amount of technological risks** and **big data** supported by technological solutions which forces you to revise **your governance**, risk and **compliance processes**.

The Greatest Challenge

- Soft Systems

- People
    - Attitudes
    - Background
    - Culture
    - Insecurities

- COMMUNICATION

The Digital Age Scene

PROBLEMS
- You can be challenged
- Abundance of Information
- Networks & Social Media

ADVANTAGES
- Visuals
- Web Conferences
- Digital Minutes

What to do

Describe your goal

What to do

Minimum number of slides

What to do

Relate to business objective

What to do

Understand overall business goals

What to do

Use analogies

What to do

No technical jargon

What to do

Remember Board responsibilities

What to do

Guide & Advise

What to do

Promote discussion

What to do

Think of the outcome you want

What to do

Use thinking tools

Mind-mapping
Six Thinking Hats
Lateral Thinking

What to do

Systems Thinking
Become a systems thinker

What to do

**Be objective
Present both views**

What to do

Be Quick

"If your idea doesn't fit on the back of your business card, you don't have an idea"

What to do

Be Professional

"Not too happy if accepted not to sad if rejected"

What to do

Remember you are only one issue on board agenda

What to do

Do your homework

- Who is on the board
- What is their background

What to do

Bullet proof your proposals

What NOT to do

Never go unprepared

What NOT to do

Don't get too familiar

What NOT to do

Avoid being too Technical

Don't make people feel ignorant

What NOT to do

Don't exceed time

What NOT to do

Never read slides

What NOT to do

Don't quote or refer to unreliable or controversial resources

What NOT to do

Don't leave with questions on the air

What NOT to do

Don't pretend you know it all

What NOT to do

Be professional BUT not boring

What NOT to do

Leave time for questions

Conclusion

Technical knowledge will give you credibility. Communication skills will give you trust.

Thank you!